

Frequently Asked Questions

1. Will the Lights get hot?

No, they are cool LED lights, that do not heat up.

2. Are the lights safe for my eyes?

Yes, they are. They are LED lights, not lasers.

3. Can I do more than one facial after the other?

Yes.

4. Is my mask turned on?

The on/off button will have a green light around it.

5. How often do I need to charge my mask?

Depending on usage the mask will need charging every 6-10 facials. When the mask is low on battery and requires charging the on/off button will flash red.

6. Is the mask heavy?

The mask is designed to sit lightly on the face so you can wear while sitting up and even watching TV.

7. Can I stop a facial early?

Yes, if you want to stop a facial you can remove the mask, press the on/off button on the side and press the remote control button until the screen goes blank.

8. Can I switch between facials?

Yes, when you change between facials the timer will start again on the remote control screen.

You can also carry out different facials throughout the week or at different times of the year to tailor-make them to your requirements.

Quick Start Guide

1. When you receive mask put on charge until the on/off button glows a steady green.
2. Open battery cover on remote control, remove the plastic disc from the battery, and close the battery cover leaving the battery in place.
3. Try mask on and adjust the head band until the mask fits comfortably and securely on your face. You can also adjust the chin rest up or down so the mask sits comfortably.
4. When ready to start an LED facial, start with clean skin and choose which facial you would like to use.
5. Prepare skin with relevant skincare product, then put on the LED face mask.
6. Press on/off button on side of mask, you will hear a beep.
7. Press the remote control button until the required facial has been selected, the name will be shown on the screen.
8. Relax (the minutes will count down on the screen of the remote control).
9. When the facial is finished you will hear 2 beeps and the LED mask and remote control will turn off.
10. Remove the LED Facial mask, your treatment is complete

CAUTIONS: Do not use the LED Facial mask if you suffer from light sensitive medical conditions including photo-sensitive epilepsy, if you have sun burnt or inflamed skin, if you are pregnant. Do not stare directly at the LED lights.

To clean wipe the mask with a clean, damp, tissue or cloth and towel dry. Do not submerge in water.